

Survey conducted at:

MV

WHC

Meden Medical Services
Patient Access Questionnaire.

1. Do you have problems getting an appointment? Yes / No

2. Do you understand the appointment system? Yes / No

3. Do you think the GP Sit and Wait appointments are useful? Yes / No

4. Do you know we have early pre-bookable appointments from 7am? Yes / No

5. Do you have problems getting through to the practice by phone? Yes / No

If so is there a particular department or time? Yes / No

If yes, please detail in the box below:

6. Do you know what an on call Doctor does? Yes / No

7. Are you aware of our opening hours? Yes / No

8. Would you like to join the patient group? Yes / No

Please supply your details below if you wish to be notified of a patient group meeting:

Name:

Address:

Postcode:

Contact Number:

see overleaf for ethnicity questionnaire.

We would like to record your ethnicity. This can be helpful in understanding the pattern of certain diseases. Please tick one of the boxes below.

- | | | | |
|---------------------------------|--------------------------|---------------------------------|--------------------------|
| White - British | <input type="checkbox"/> | Bangladeshi | <input type="checkbox"/> |
| White - Irish | <input type="checkbox"/> | Asian - Any other ethnic group* | <input type="checkbox"/> |
| White - Any other Ethnic group* | <input type="checkbox"/> | Chinese | <input type="checkbox"/> |
| Black/White Caribbean mixed | <input type="checkbox"/> | Black Caribbean | <input type="checkbox"/> |
| Black/White African mixed | <input type="checkbox"/> | Black African | <input type="checkbox"/> |
| Asian White Mixed | <input type="checkbox"/> | Black - any other ethnic group* | <input type="checkbox"/> |
| Any other mixed Ethnic Groups* | <input type="checkbox"/> | Any other ethnic group* | <input type="checkbox"/> |
| Indian | <input type="checkbox"/> | | |
| Pakistani | <input type="checkbox"/> | | |

* if you wish to supply additional details, enter here

Please tick:

Gender: Male

Female

Age group:

0 – 16

16 – 25

26 – 35

36-45

46-55

56-65

66+