

PATIENT FOCUS GROUP
HELD 15TH OCTOBER 2009

Present: Dr S M Allen Jackie Jones (Practice Manager)
Patricia Holden (Chair) Allan McLean
[Members names omitted]

Apologies: **[Members names omitted]**

The meeting was opened by Chair and new members welcomed.

Minutes of the last meeting held 30th September 2009 read and agreed.

MATTERS ARISING:

1. SWINE FLU: Awaiting delivery of vaccinations, it is proposed to invite patients who fit criteria once received, using our Open Day for first vaccination. There are two companies supplying vaccinations (one firm producing dose to be given in one injection and one firm producing dose to be given in two separate injections)
2. MAKING A DIFFERENCE: Patient Groups and Access Programmes - no more information at present. Although ideas for the website welcomed. It was agreed as small sterling group be formed with **[Members names omitted]**
3. SECONDARY SERVICES INNOVATION FUND: Deadline for applications for funding extended. Our application already submitted.
4. WARSOP HEALTH CENTRE:
 - (a) Group still felt that a privacy zone should be made available at reception.
 - (b) Numbered Tags – recent incident of patient going home with tag in order to be first in queue in morning. Tags now removed and only made available prior to morning surgery.
 - (c) Life Channel – Site visit planned for 5.11.09.
5. PRESCRIPTION DESKS: It was felt a notice should be placed advising patients that Prescription Clerk would still be available to answer queries face to face during the allotted opening times.

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ANY OTHER BUSINESS:

1. GP BOUNDARIES: Proposed dissolution of boundaries during 2010, with the proposal that patients would be able to register with any GP. Issues surrounding home visits etc but this is something to look at nearer the time.
2. OUTSIDE LIGHT AT MEDEN VALE: Patient advised having had appointment once daylight had faded, very dark on leaving surgery, could a light be placed outside. Advised there is a light and as it is now getting dark at night this would need to be put on by receptionist once darkness fell.
3. PHARMACY AT WARSOP: Recently there was no pharmacy on duty at Warsop so staff were not able to give out medication. Advised this was outside our jurisdiction,
4. OPEN DAY: Agreed to raise funds to purchase Carbon Monoxide monitors. An order has been placed at a reduced price but in order to recoup some of the outlay it was proposed that donations from patients be sought for each monitor given. Sponsorship from local businesses also sought with letters of introduction being given to group members. The group however raised concerns as to who should be given the monitors. It was agreed that they should be limited to one per family with Alex obtaining names and addresses. It was also felt that a disclaimer should be signed in that any fault found with the monitor would be the responsibility of the supplier and not the practice.

Proposed stalls: Cake Stall, Raffle, Tombola, Sweets in the Jar, etc.
Donations of prizes/cakes welcomed.

Date of next meeting to be arranged